February 22, 2010

Clarence Eugene Norris, MD
148 East Charles St., Suite B
Matthews, NC  28105

Dear Dr. Norris:

The Board has reviewed information regarding your treatment of Patients A, B and C, and has decided to issue you this Public Letter of Concern.

The Board is concerned that for Patient A it was very difficult to follow the course of treatment from the records. There are issues concerning selling supplements from your office. You should be very careful to follow the Board’s Position Statement for sale of goods from the physician’s office. You should be very careful that the patient does not feel forced to purchase from you. In documentation it is not clear exactly why Patient A saw you since she continued to see the primary care physician. It should be clear in your records if you are a consultant or the primary care physician. There is also no clear evidence of hypothyroidism although the patient was started on Armour thyroid. The dosage was low and an outside reviewer for the Board opined that such supplementation would be within the standard of care in the alternative community.

The Board is concerned that for Patient B the records are below the standard with few notes on treatments and plans. The discontinuation of the Vytorin was for no clear reason and records should have reflected why this was discontinued. It appears that the initiation of the chelation therapy was prior to the time of test results showing the necessity for the chelation, whereas, in actuality a second challenge test was administered due to Patient B’s noncompliance.

The Board is concerned that for Patient C your medical records are difficult to understand and difficult to ascertain the medical reasons you provided certain treatments for Patient C’s multiple health issues.
By this letter, the Board encourages you to address the concerns described above, including taking a medical record keeping course approved by the Board’s Medical Director within six months of this letter. The Board further cautions you that complaints disclosing any repetition of such practice may lead to the commencement of formal disciplinary proceedings against your license to practice medicine, wherein this Public Letter of Concern may be entered into evidence as aggravation.

This Public Letter of Concern shall become a public record within the meaning of Chapter 132 of the North Carolina General Statutes and shall be subject to public inspection and dissemination pursuant to the provisions thereof. Additionally, it will be reported to the Federation of State Medical Boards as a Non-Disciplinary Public Letter of Concern.

Sincerely,

Donald E. Jablonski, D.O.
Board President

DEJ/MJ/coh

pc: Jean Boyles, Attorney for Dr. Norris